What happens if the postal service cannot deliver the ballot?

A ballot will never be forwarded by the Postal Service. All ballots determined undeliverable are returned to the Clerk's Office.

.... if a forwarding address is provided

Address is in the County

The election officer will disqualify the initial ballot and send a new ballot to the voter at the new address.

Address is in another State/County

The election officer will record the ballot as undeliverable and hold the ballot unopened for the required retention period as prescribed in State Code. The voter will be placed on the inactive list and a confirmation will be sent to the voter; this begins the process of removing the voter from the registration rolls.

.... if a forwarding address is NOT provided

Unrecognized name or address

The election officer will verify the address with the address on file. If there was a data entry mistake, the ballot packet is resent. If no error can be detected, the election officer will record the ballot as undeliverable and hold the ballot unopened for the required retention period as prescribed in State Code. The voter will be placed on the inactive list and a confirmation will be sent to the voter; this begins the process of removing the voter from the registration rolls.

What happens if a person does not receive a ballot?

Voters who have not received, have lost, or damaged their ballot may request a replacement ballot.

.... if the voter is registered in the County

If the voter is registered in the county and the voter's ballot has not already been returned voted, and the absentee ballot application deadline described in Section 20a-3-304 has not passed, a replacement ballot is issued and the initial ballot is disqualified. If the absentee ballot application deadline has passed the voter may go to any vote center in the County on Election Day and cast a ballot on a voting machine.

.... if the voter is NOT registered in the County

If a voter is not registered in the County but is registered in the State, and the voter registration deadline described in Section 20a-2-201(2) has not passed, the voter will need to update their voter registration online or in person before a ballot can be sent. If the registration deadline described in Section 20a-2-201(2) has passed, the voter may go to any vote center in the County on Election Day and cast a provisional ballot on a voting machine. The voter will be required to provide proof of identity and proof of residency as described in Section 20a-3-105.5.

What happens if there is no signature on the affidavit or the signature is in question?

Every signature is compared with the signature associated with the voter's registration.

.... if there is no signature?

The election officer will make every effort to contact the voter and provide them an opportunity to come to the election office and sign the ballot. If the election officer is unable to contact the voter of if the voter is unable to come to the election office and the absentee ballot application deadline described in Section 20a-3-304 has not passed then the election officer will immediately send another absentee ballot to the voter and disqualify the initial by-mail/absentee ballot.

.... if the signature doesn't match?

As required by state law:

If the election officer questions the authenticity of the signature on the absentee ballot, the election officer shall immediately contact the voter to verify the signature. If the election official determines that the signature on the absentee ballot does not match the voter's signature that is maintained on file, the election officer shall: unless the absentee ballot application deadline described in Section 20a-3-304 has passed, immediately send another absentee ballot to the voter and disqualify the initial by-mail/absentee ballot.